
 Stark State COLLEGE 	CAREER ENHANCEMENT CERTIFICATE MANAGEMENT INFORMATION SYSTEMS – HELP DESK AND COMPUTER USER SUPPORT	2024-25 Catalog Effective Summer 2024
	<i>The catalog in force is assigned to students based on the academic year they first applied to the college, and changes only when students change their major or request the change in writing. Refer to Policy No. 3357:15-13-28.</i>	

Business, Engineering, and Information Technologies Division Computer Science and Information Systems Department

Course Number	Course Title	Credits	Pre- and Co-Requisites	Completed Sem./Year
CIS121	Help Desk and Computer Support Concepts^▲-	3	IDS102 or Proficiency	
NET120	PC Upgrading and Maintenance	3		
NET121	Introduction to Computer Networking	3		
NET131	Microsoft Client Operating System	3	NET120 and NET121	
NET244	Microsoft Networking I	3	NET120 and NET121	
TOTAL CREDIT HOURS		15		

STUDENT ADVISING NOTES

Academic Advising

Students should make an appointment to see their advisor before registering for classes each semester. They should have prepared a completed registration form, including courses they wish to take, prior to this meeting.

First Semester

		<u>Credit Hours</u>	<u>Pre- and Co-requisites</u>
CIS121	Help Desk and Computer Support Concepts^▲-	3	IDS102 or Proficiency
NET120	PC Upgrading and Maintenance	3	
NET121	Introduction to Computer Networking	<u>3</u>	
		9	

Second Semester

NET131	Microsoft Client Operating System	3	NET120 and NET121
NET244	Microsoft Networking I	<u>3</u>	NET120 and NET121
		6	

TOTAL CREDITS	15
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^ Based upon SSC placement score

▲- Fall only courses. Please see your academic advisor for availability.

The classes in this certificate also apply toward the completion of a Computer Maintenance & Desktop Support Technician One-Year Certificate (5026) and a Computer Technology – Help Desk/Computer Support Specialist Major (5011).